

Plus Media Networks Asia Pte Ltd

eStore - Terms & Conditions

Conditions of Use

ANIPLUS provides this e-store service that allows our members to purchase anime merchandises ("ANIPLUS content") over the Internet.

The ANIPLUS service is provided to you by PLUS Media Networks Asia Pte Ltd, a Singapore private limited company. These Terms of Use govern your use of our service. As referred to in these Terms of Use, "ANIPLUS service", "our service" or "the service" mean the service provided by ANIPLUS for the viewing of ANIPLUS content, including all features and functionalities, recommendations and reviews, the website, and user interfaces, as well as all content and software associated with our service.

Personal Data Protection

By using or continuing to use the ANIPLUS service, you agree and consent to the following terms and conditions regarding your personal data:-

- (a) we may save and process your personal data only for the purpose of this subscription and as long as we are required to keep such data in accordance with applicable law;
- (b) we may collect and submit your personal data to any third party for purpose of processing such data in the course of providing the ANIPLUS service;
- (c) Except as stated above, we shall not make available your personal data to third parties without your prior written consent, except to the extent that a disclosure is required under applicable law.

Suspension of Service

We may, at any time and without any notice to you, temporarily suspend or modify the ANIPLUS service for operational reasons such as repair, maintenance, upgrade,

technological developments or improvement of the ANIPLUS service or due to emergency. We will restore the ANIPLUS service as soon as reasonably practicable.

Force majeure

We will not be liable for any delay or failure in performance of the ANIPLUS service resulting from matters beyond our control including acts of God, requirements of any governmental or regulatory authority, accident, equipment failure, computer software or software malfunction, faults, interruption or disruption of the network of other service provider or of your equipment.

Copyrights

You are restricted from using any information provided by our site in any way outside of those accepted by the personal fair usage rights described by the copyright law of Japan without receiving prior consent from the copyright holder. In the event that a problem arises due to copyright infringement, the customer is fully responsible for any fees or other responsibilities required to resolve the copyright dispute, and must resolve the dispute without causing hardship or loss to Plus Media Networks Asia Pte. Ltd.

Accounts

You agree to take full responsibility for all actions performed with your account and password, and are responsible for the protection of your account and password information. Please note that ANIPLUS reserves the right to stop accounts found to be used unlawfully.

Notifications and Communications

You agree to receive notifications at the email address registered with your account regarding orders, registrations, confirmations, product availabilities, credit card authorizations, order total changes, and other information regarding orders.

Ordering

After placing an order through ANIPLUS, you will receive an email titled "Your Aniplus order receipt from <Date of Purchase>" with details about your order. Confirm that you receive this email, and if you have not received this email within one day of placing an order, please contact ANIPLUS. We will process your order once we have confirmed payment or authorization of payment for your order. You will need to reply to the confirmation e-mail to schedule a date to collect your items. Your items will be available for ANIPLUS Café, 8 Raffles Avenue, #01-13C The Esplanade Mall, Singapore 039802. Please note that we may cancel orders for age-restricted items in the event that you do not meet the age guidelines.

Cookies

We store small pieces of information called Cookies on the hard drive of your computer. Cookies enable our system to recognize your browser each time you visit our website, and make it possible for items to be stored in your shopping cart. By changing the settings of your browser, you can choose to disable it from accepting Cookies. However, disabling Cookies makes certain features of our website, such as placing orders, unavailable.

Item Descriptions

All product information, including images, weight, and details of bonus extras, are subject to change without prior notice. While ANIPLUS tries its best to keep the product information up to date, the information displayed on our website may become outdated. Similarly, while availabilities are updated every day, unexpected delays and shortages may occur. In some cases, shipping charges may be subject to an update at the time of shipping, when actual order weight becomes available, and it will be reflected on the charge for the order.

Prices

The official prices for items at ANIPLUS are listed in Singapore dollars (SGD). Though prices may be displayed in alternate currencies selectable by the customer, these

prices are only for reference and may differ from those used by your credit card company or PayPal when processing the transaction. The exchange rates used to calculate prices in your reference currency are updated daily.

ANIPLUS tries its best to keep product information accurate. We will contact you with updated information on order price totals and order changes if by any chance we have listed an incorrect price for a product, incorrect amount of Points received after purchasing the product, or if a change to the weight of an item drastically affects the shipping charges. When you receive this notification, you may opt to continue or cancel your order.

Exchanges & Refund

Item(s) with manufacturing defects may be exchanged for one (1) other item of equal or lower value with notification within 30 days of purchase. Exchanges will be based on the sales price of the item as listed during purchase; an additional charges (e.g. shipping) do not apply in consideration for any and all exchanges.

Exchanges require the undamaged return of the defective item(s); item(s) damaged as a result of (e.g.) negligence during delivery and/or unboxing will not be eligible. Discounted items, promotional items, and/or items purchased through (e.g.) offers are not eligible. No reimbursement will be provided when defective item(s) are exchanged for other item(s) of lower value. No refunds will be entertained.

PLUS MEDIA Networks Asia Pte. Ltd. reserves the right to accept and/or deny any request for exchange at its own discretion. PLUS MEDIA Networks Asia Pte. Ltd. reserves to amend and/or alter this policy at its own discretion without prior notification.

If you need to exchange it for the same item, send us an email at eStore@plusmedianetworks.com and send your item to: ANIPLUS Café, 8 Raffles Avenue, #01-13C The Esplanade Mall, Singapore 039802.

Shipping

Currently, ANIPLUS does not ship internationally. Items are received through Self-Collection. You will receive the Collection Details along with your Order Process email. Collection of items is at: ANIPLUS Café, 8 Raffles Avenue, #01-13C The Esplanade Mall, Singapore 039802.

To return your product, you should mail your product to: ANIPLUS Café, 8 Raffles Avenue, #01-13C The Esplanade Mall, Singapore 039802.

You will be required to bear any and all additional costs which includes, but not limited to, any shipping and/or duties involved in the delivery, return and/or exchange of your items.

Customs/Import Duties

International customers are considered importers and must comply with all laws and regulations of the country in which the orders are received. You may be subject to import duties and taxes, which may be levied once the package reaches your country. If that happens, additional charges for customs clearance must be borne by you. We cannot predict or control what these charges may be, as they vary widely from country to country. Please contact your local customs office for further information. Also, we are required to show the accurate value of the items directly on the package.

Payment

Currently we accept PayPal, PayNow and Cash upon Collection.

Order Cancellation

We do not entertain cancellation of orders after an order has been confirmed. An order is confirmed once payment has been confirmed.

Disclaimer of Warranties and Limitation of Liabilities

YOU AGREE THAT THESE CONDITIONS CONFORM TO AND ARE TO BE INTERPRETED UNDER SINGAPORE LAW, WITHOUT REGARD TO PRINCIPLES OF CONFLICT OF LAWS.

Disputes

In the event that the need arises for litigation between the customer and CDJapan.co.jp, the Tokyo Regional Court (Tokyo Chiho Saibansho) shall become the first and sole arbitrator for such litigation.

Modifications to Conditions of Use

ANIPLUS reserves the right to change these Conditions of Use at any time.

Corporate Address

ANIPLUS (Plus Media Networks Asia Pte. Ltd.) 60 Paya Lebar Road #12-17, Paya Lebar Square, Singapore 409051

Enquiries

For enquires, e-mail us at eStore@plusmedianetworks.com.